



UC DAVIS
HEALTH

Center for Reducing
Health Disparities



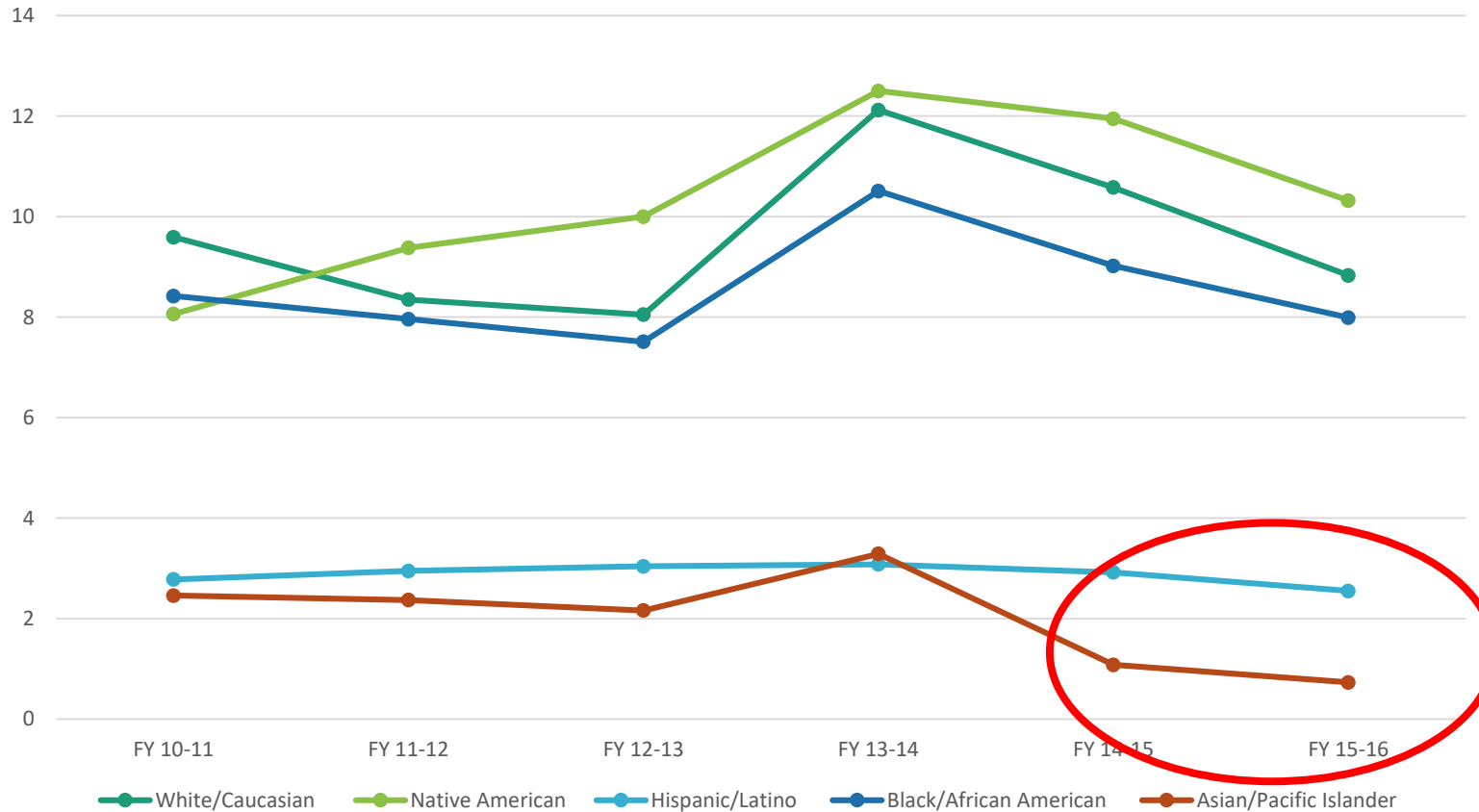
WELLNESS • RECOVERY • RESILIENCE

Solano County Interdisciplinary Collaboration and Cultural Transformation Model (ICCTM) Innovation Project

CA Pan-Ethic Health Network: Mental Health Briefing Program
November 18, 2020

Why the ICCTM Innovation Project?

Penetration Rates Solano County Mental Health Plan by Race/Ethnic Group by Year Pre Project

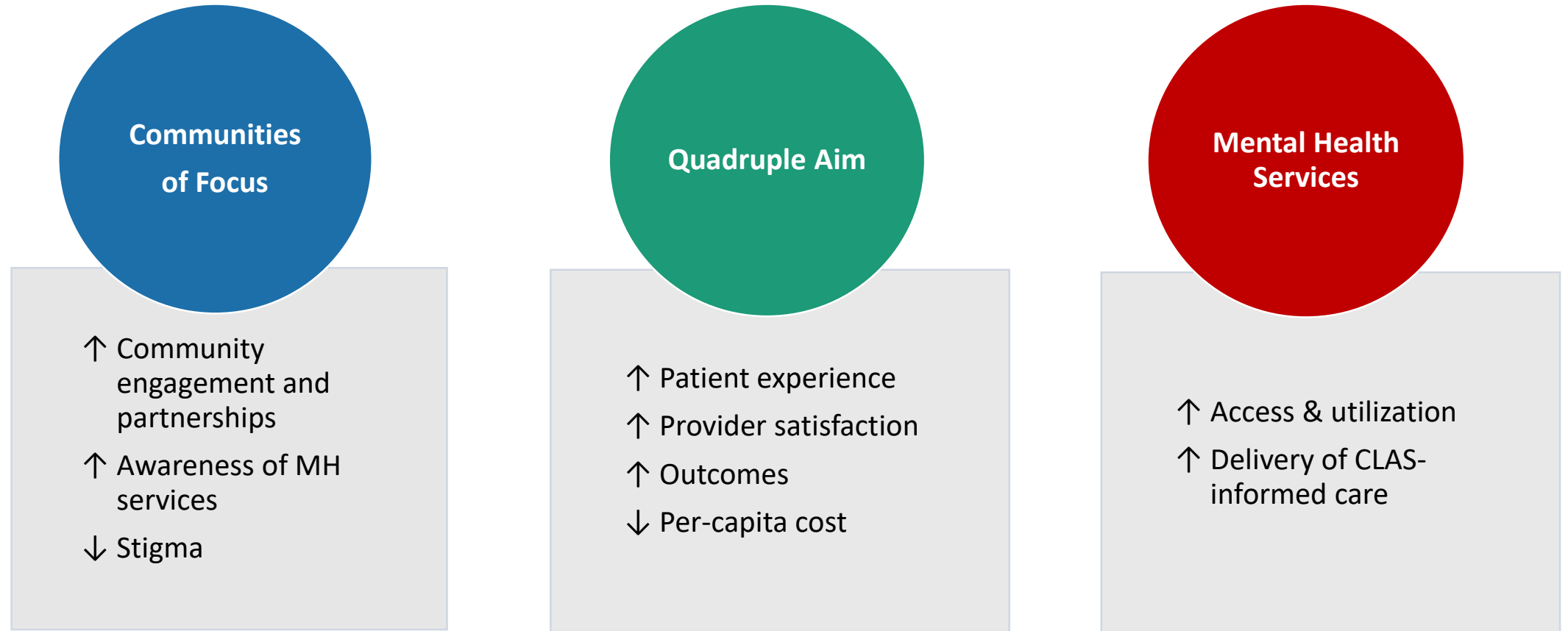


- Ethnic minority groups are generally under-served in healthcare. To improve health outcomes we needed to improve their access to care.
- Latinos and Asians (i.e., Filipinos) in Solano County were much less likely to utilize mental health care, but they are not less likely to have mental health conditions.
- LGBTQ individuals are widely understood to be under-served, though there was no historical data available in Solano County.

ICCTM Project Overview

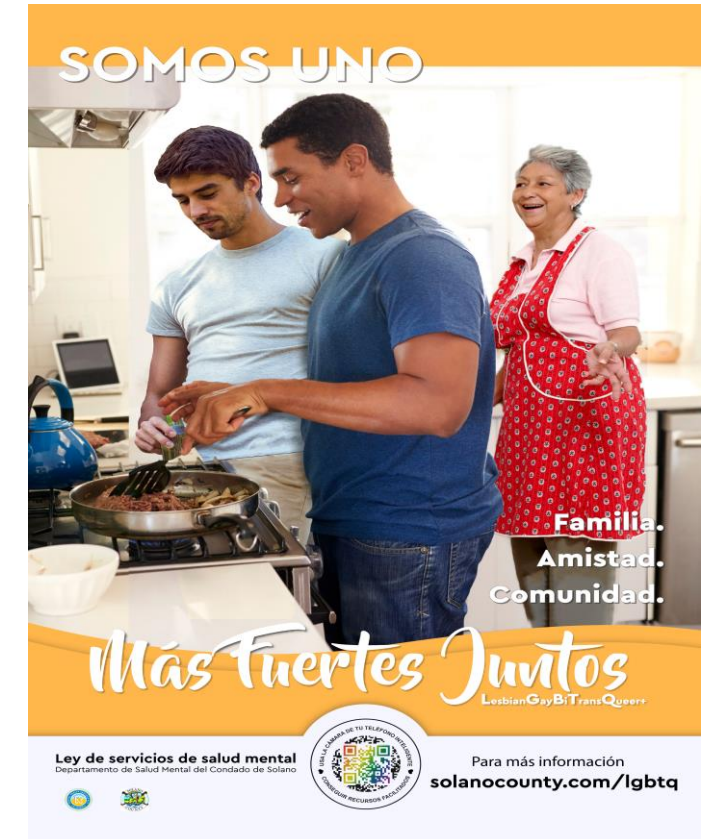
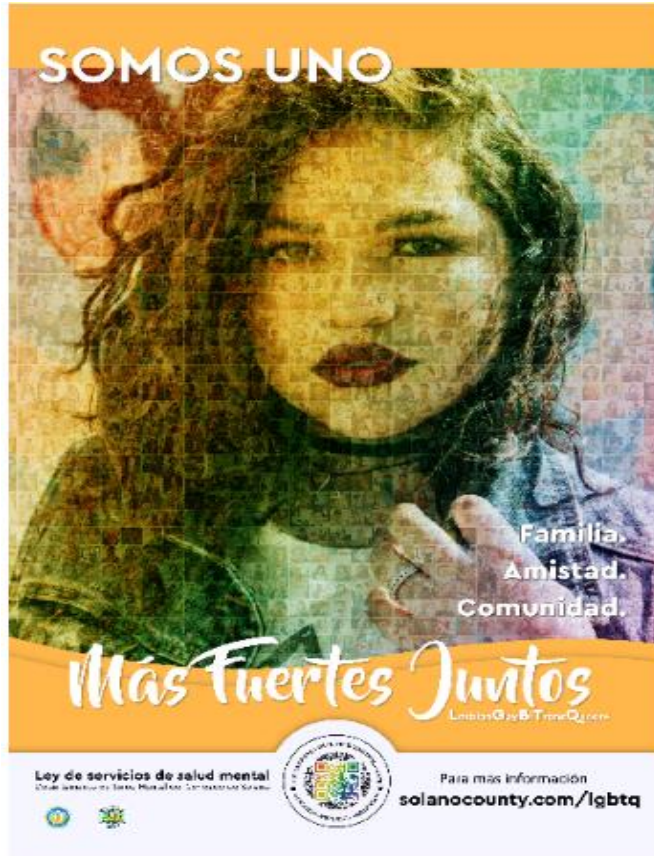
- 5-Year Multi-Phase MHSA Innovation Project focused on three priority underserved populations in Solano County: Latino, Filipino and LGBTQ+ communities.
- The project is anchored in the nationally recognized Culturally and Linguistically Appropriate Services (CLAS) Standards and is the **first project of its kind combining the CLAS standards with community engagement**.
- Community engagement has included:
 - Comprehensive health assessment with the three priority populations in the first year
 - Community forums and focus groups throughout the project
 - Development and facilitation of a Solano-specific CLAS training for multi-sector participants representing the community
 - Community informed and developed culturally and linguistically relevant quality improvement (QI) action plans designed to improve mental health service delivery for consumers

ICCTM Project Goals



QI Action Plans





LGBTQ Ethnic Visibility: QI Action Plan

Takin' CLAS to the Schools: QI Action Plan

School-Based Wellness Centers

- Culturally inclusive spaces where ALL students are welcome
- Enlisted youth group to conduct focus groups at each site prior to launching
- Funded 35 wellness centers on school campuses K-12 and adult ed sites, 5 pilot sites open already
- Scaffolding in services already funded by County BH MHSA, Public Health, Child Welfare, etc.

Wellness Centers Philosophy

- Calm and supportive environment for students needing a place to re-center and re-calibrate
- Trauma-Informed space and staff
- Access point to link students to behavioral health services including crisis support as needed
- Peer delivered services when appropriate



TRUEcare Map

Trust • Respect • Unity • Equity

YOUR GUIDE TO WELLNESS IN SOLANO



Crisis Support

Basic Needs

Access to Behavioral Health Services

Support and Advocacy

Housing & Homeless Support

Abuse Prevention

Solano Child Welfare Services	800-544-8696
Solano Older & Disabled Adult Services	707-784-8259
Solano Advocates for Victims of Violence	707-820-7288
Solano Family Justice Center	707-784-7635
National Domestic Violence Hotline	877-799-7233
Rape, Abuse & Incest National Network (RAINN)	800-656-4673
National Human Trafficking Hotline	888-373-7888





Cultural Game Changers: QI Action Plan

- **Part I focused on recruitment, hiring and retention practices**
 - Job Postings
 - Change job descriptions
 - Hiring questions focused on cultural responsiveness and competencies
- **Part 2 focused on developing career pipelines**
 - Middle & High schools
 - Community Colleges
 - State colleges

Solano County Inclusion Statement

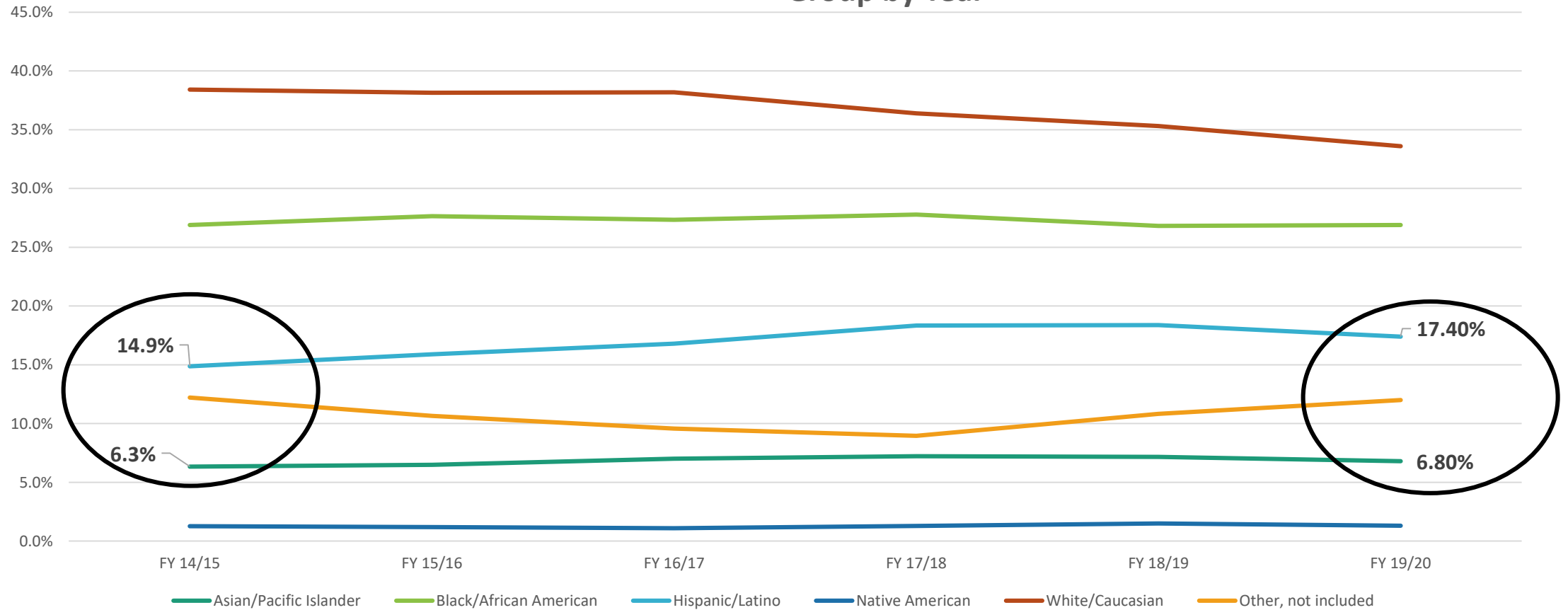
Solano County Behavioral Health is committed to equity, diversity, and inclusion. Our services aim to empower all community members throughout their journey towards wellness and recovery.

It is also of equal importance for us to improve access to quality care for underserved and under-represented ethnic and minority populations who have been historically marginalized by health care systems.

We value the importance of employing staff who possess valuable life experiences and expertise to ensure our workforce is culturally and linguistically responsive and leverages diversity to foster innovation and positive outcomes for the people we serve.

ICCTM Outcomes

Utilization of Solano County MHP Services by Race/Ethnicity
Group by Year



7.94% increase in Asian/Pacific Islander consumers served and a **16.78% increase** in Hispanic/Latino consumers served

ICCTM Outcomes

Comparison of calls to
Access Line requesting
services from FY
2014/15 to FY 2019/20



106% increase in Asian-American callers to the Access Line, and specific to the Filipino community there was a **86.5%** increase in calls to request services



425% (4 to 21) increase of callers who identified their current gender identity as a gender other than “male” or “female”



33.8% increase in Hispanic/Latino callers to the Access Line



666% (29 to 222) increase of callers who identified their sexual orientation as something other than “heterosexual”

Key ICCTM Contacts

- Tracy Lacey, Sr. Manager & MHSA Coordinator

TCLacey@SolanoCounty.com

- Alyssum Maguire, INN Project Manager

ACMaguire@SolanoCounty.com

- Sergio Aguilar-Gaxiola, Director UC Davis Center for Reducing Health Disparities

aguilargaxiola@UCDAVIS.EDU

- Maria Alaniz, Project Manager

malaniz@ucdavis.edu

