



# USING YOUR DENTI-CAL

If you have full-scope Medi-Cal, you also have dental coverage called Denti-Cal.



## 1 MAKE AN APPOINTMENT

You can find a list of Denti-Cal providers by going to this website (<http://bit.ly/Medi-CalDentist>) or calling 1-800-322-6384.



## 2 ASK IF THE DENTIST ACCEPTS DENTI-CAL

Denti-Cal will only pay for services you receive from a Denti-Cal dentist. If you go to a non-Denti-Cal dentist, you will have to pay for the services you receive.

## 3 REQUEST A QUALIFIED INTERPRETER

If you do not speak English well, you can call 1-800-322-6384 to request an interpreter. If your dentist does not speak your language, your dentist is required to provide an interpreter for your visit, free of charge.

## 4 ON THE DAY OF YOUR APPOINTMENT

Bring your

- Benefits Identification Card (BIC)
- Photo Identification Card or Driver's License
- Denti-Cal Plan Card, if you joined a Denti-Cal plan

*You do not need to provide any information on your own or your family's immigration status at your appointment.*

## 5 PAYMENTS

Your provider must tell you which services are and are not covered by Denti-Cal. Your Denti-Cal provider cannot charge you for services that are covered by Denti-Cal.

## 6 PAY ATTENTION TO PAYMENT PLANS

Some dental offices might encourage you to sign up for a payment plan or credit card to pay for services not covered by Denti-Cal. Do not feel rushed to sign up. Be sure to have information explained to you in a language you understand before signing anything.

## 7 ASK YOUR DENTIST

It is important that you understand your health conditions and your treatment. Ask your dentist these three simple questions (From AskMe3):

1. What is my main problem?
2. What do I need to do?
3. Why is it important for me to do this?

# YOUR DENTI-CAL BENEFITS



Beginning January 1, 2018, adults\* with full-scope Medi-Cal will have more benefits through Denti-Cal.

*\*all pregnant women on Medi-Cal (full-scope or "pregnancy-related") get full dental benefits.*

## 1 MAJOR SERVICES COVERED

- Initial Exam
- Cleanings (prophylaxis)
- Fluoride Treatment
- X-Rays
- Fillings
- Prefabricated Crowns (Resin & Stainless Steel Only)
- Extractions
- Root Canals in Front Teeth
- Full Dentures
- Full Denture Adjustments & Repairs
- **NEW! Laboratory Processed Crowns**
- **NEW! Root Canals in Back Teeth**
- **NEW! Partial Dentures**
- **NEW! Partial Denture Adjustments, Repairs, and Relines**
- **NEW! Periodontics (Scaling and Root Planing)**

Learn more about your full benefits by visiting <https://www.denti-cal.ca.gov> or calling 1-800-322-6384



## 2 HOW MUCH IS COVERED BY DENTI-CAL?

Denti-Cal will provide up to \$1,800 in covered services per year. Your dental provider must check with Denti-Cal to find out if you have reached the \$1,800 limit before treating you. If shown to be medically necessary, dental services can go over the \$1,800 limit.

Some services do not count towards the \$1,800 limit, including dentures, emergency services, pregnancy related services, and services in long term care facilities.

## 3 YOU HAVE THE RIGHT TO APPEAL

You should receive a notice if service is denied and you have the right to appeal.

## 4 IF YOU HAVE RESTRICTED-SCOPE MEDI-CAL

If you have restricted-scope (also called emergency Medi-Cal), your dental benefits cover extractions and emergencies only (such as severe pain, fractured teeth, uncontrolled bleeding in the mouth, etc.).